Accessibility Guide for The Loveny room

enquiries@mennabroom.com, 01208 821272, www.mennabroom.com

Contact for accessibility enquiries: Deborah and Ian Wheatley



Welcome

Mennabroom is a small farmstead, dating from the 13th century, nestled on the southern slopes of Bodmin Moor in South East Cornwall.

It is set in a beautiful wooded valley and only 30 minutes from both north and south coasts, and situated close to both A38 and A30.

We offer luxury bed and breakfast accommodation in the farmhouse, and self-catering accommodation in our three dog-friendly holiday cottages, which have been converted from a range of traditional 17th Century stone barns.

Visitors are free to walk and explore the 15 acres of fields and deciduous woodland which is intersected by the River Dewey. This whole area attracts a wide variety of wildlife and provides beautiful peaceful walks.

At a Glance

3 Level Access

- The main entrance has 1 step. There is no lift and no ramp.
- There is level access from the main entrance to:
 - Dining Table

Access with steps

- There are steps from the main entrance to:
 - Bedroom
 - Breakfast room
 - Communal lounge
 - Patio

Bedrooms

• We have non-allergic bedding.

• The (bedroom) TVs have subtitles.

Visual

- The menu is in large print.
- We have information in large print.

Q General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Mennabroom Farm Warleggan, Mount BODMIN PL30 4HE

Travel by public transport

- You can get to The Loveny room by train.
- The nearest train station is Bodmin Parkway. The train station is 7.6 miles / 12.2 km from The Loveny room.
- Bodmin Parkway is 7.6 miles away and 18 minutes by car. Newquay airport is 28 miles away and 35 minutes by car.

Therefore we recommend that a car is required to complete the journey to us and fully enjoy the many attractions available in Cornwall.

Travel by taxi

- You can get a taxi with Parnells by calling 01208 75000. The taxi company has a
 wheelchair accessible vehicle.
- You can get a taxi with Paul's Taxi by calling 07886 188245.

Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 2000mm wide, or more.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.

Main entrance

- The door is 840mm wide.
- The main entrance has 1 steps.

Getting around inside

Bedrooms

- All bedrooms have windows.
- Bedrooms have bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- No bedrooms have level access. The bedroom nearest the main entrance has 14 steps.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.

Lounge

Communal lounge

• From the main entrance to the lounge, there is 1 step. There is no lift and no ramp.

Place to eat and drink

Breakfast room

- From the main entrance to the dining area, there are 4 steps. There is no lift and no ramp.
- To get to a table, there are no steps.
- The menu is offered in large print.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free) and vegan specific diets.

Getting around outside

- Patio

• From the main entrance to the gardens, there is 1 step. There is no lift and no ramp.

Customer care support

Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- We can charge wheelchairs and scooters in our garage

Customer care support

- We have information in large print.
- Staff are available 24 hours a day.
- We live on site so are around for much of the day and overnight but cannot guarantee 24 hour cover.

We can be contacted 24 hours by telephone

Guide last updated: 26 October 2019

Note:

Any reliance on this Accessibility Guide is at your own risk. This guide is not intended to be a substitute for users making their own checks, inquiries and investigations directly with Mennabroom prior to making any booking or visiting the venue.